



### **Role Profile**

Lead Interaction Designer

### **Location**

Gloucester, GL3 4AH

*Currently hybrid approach –  
circa 4 days in office per month*

### **Salary**

£70,000 - £90,000 DOE

### **Contract Type**

Full-Time

Blackfinch Group is an award-winning investment specialist with a heritage dating back over 25 years. A trusted provider, we work in partnership with advisers. Our businesses cover tax-efficient solutions, early stage investing, managed portfolio services, property financing and renewable energy. As an environmental, social and governance (ESG) investor, we work for a positive impact. We're proud to be entrusted with over £600 million in assets under management and administration.



## Purpose of Role

This is a new and exciting opportunity to lead the design of innovative digital products and services across the Blackfinch Group of companies, including the creation and design of brand-new fintech products for early-stage startup ventures.

Seeking a talented and passionate designer in the technology and fintech space, able to interpret and bring to life a product vision. They will have a deep understanding of user-behaviour to drive meaningful user experiences and interactions. Collaborating with product owners and business stakeholders to create inspiring products, managing a growing team of designers, along with an ability to articulate complex issues and extract insights are key for this role.

## Key Accountabilities

- **User Focus** – Understand, identify, and empathise with a range of persona types. Obsess and engage over meaningful interactions and relationships with users, recommend design approaches to create leading experiences, and perform user research.
- **Design Systems** – Experienced in design systems and component driven design, creating scalable systems consistent across multiple brands, products, and devices with futureproofing in mind.
- **Prototyping** – Experienced in expressing user journeys in a variety of methods including prototyping, UI, UX, interactions and animation. Share best practice and able to coach others.
- **Agile Process** – Understand agile methodology, apply an agile mindset to all aspects of work. Able to work in a fast-paced evolving environment with a flexible approach enabling rapid delivery.
- **Technology Focus** – Demonstrate an understanding of technology and data perspectives. Familiar with and understand a range of technology choices and complexities of digital services and can design services to meet them. Knowledge of wider digital economy and advances in technology.
- **Ownership and initiative** – Able to interpret a vision and requirements, producing design strategy, user journeys and visualisation of product feature roadmaps. Ensure design solutions meet both user and business requirements, ownership of problems and proactively resolving issues.
- **Leadership** – Interpret a vision to lead on decisions, able to solve and unblock issues. Responsible for mentoring and supporting junior designers.
- **Communication** – Effectively communicate across product design and business boundaries, convey vision effectively to relevant stakeholders.

## Skills & Experience

- Proven experience in similar roles, motivated to create and design new products.
- Experience across software/SaaS product design on web and mobile devices.
- Ability to lead the design of multiple products, projects and systems.
- Experience performing both user and product research and analysis.
- Experience with product and interaction design and design systems
- Excellent people management and development skills.
- Excellent communication skills, able to build strong business relationships with key stakeholders.

If you believe you have the skills and experience for this role, we'd be interested to hear from you.

Apply by sending your CV and any other supporting documents to **HR@blackfinch.co.uk**

If you require any further information about this role, we're here to help, contact us on 01452 717070.

## Our Values

At Blackfinch we're working to make a difference in the world. We partner with advisers to meet client and business aims. Inspired by the work of Charles Darwin, we're named after one of Darwin's finches, which influenced his theories of evolution.

Our values of 'adapt', 'evolve' and 'thrive' run through everything we do. We continually adapt to changing markets, providing evolved products so that our customers can thrive. These values inform our work as an ESG investor, working towards a more sustainable future.



Offering a supportive environment, championing continuing professional development and sponsoring staff for qualifications.



One of the friendliest businesses in financial services, supporting our people, customers and investee companies.



Providing opportunities to progress plus to take up benefits, and to get involved in sponsorship and charity work

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