



Role Profile

Group Programme Manager

Location

Gloucester, GL3 4AH

Salary

Competitive Package

Contract Type

Permanent / Full-Time

Blackfinch Group is an award-winning investment specialist with a heritage dating back over 25 years. A trusted provider, we work in partnership with advisers. Our businesses cover tax-efficient solutions, early stage investing, managed portfolio services, property financing and renewable energy. As an environmental, social and governance (ESG) investor, we work for a positive impact. We're proud to be entrusted with over £600 million in assets under management and administration.



Purpose of Role

As Blackfinch continues to evolve it is key that we use data to improve efficient business planning, customer experience, retention, and campaign effectiveness across the UK. This will be achieved by optimized data analytics utilizing the latest IT technology.

This role will lead the 'Tech Committee' at BF, which will act as a conduit between the business and the Tech Engineering team. A strong knowledge of managing priorities and timelines for tech enabled business projects. Works closely with stakeholders to establish a Business Intelligence & Analytics strategy, and roadmap.

Promote and manage demand for advanced predictive analytics and standardizing reporting which will facilitate benefit realization and ROI. Using automation, AI on non-value added processes and ensuring that the reporting and data needs of the business stakeholders are met by capturing clear requirements of delivery of optimal solutions.

Key Accountabilities

- Identify areas within the Group where systems and processes can be enhanced to create efficiencies and save resource.
- Provide a range of cost benefit analysis and produce a business case and proposals of priorities which promote greater added value activity across the business to the executive leadership team.
- Oversee the priority list through effective programme management, ensuring that the Tech Engineering team remain on track and in alignment with business objectives. This will include budget and resource proposals in order to ensure that priorities are correctly supported.
- To oversee the development of the new technology (website / app) and report on progress to the senior leadership team for the projects worked on, including D2C fintech platform projects. Project work may also be with third parties as appropriate.
- Deliver on automation of projects which deliver measurable revenue growth, profit growth and measurable market and media perception which arise from your recommendations.
- Interface with Distribution, the investment teams, support teams and gain good understanding of how the teams work and both generate data and recommend data which could be generated to assist with forecasting, budgeting, resource allocation.

Skills & Experience

- Designing, building and deploying reports, dashboards and analytical solutions that drive operational efficiencies.
 - Support, maintain and iterate existing reports and dashboards to create process and time efficiencies.
 - Develop and deliver regular focused updates on the roadmap and the impact of ROI.
 - Training to end users on effective consumption of analytics and dashboard tools used in the business.
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- Proven experience in similar roles, highly motivated to take on a significant new challenge with a Financial Services market leader.
 - Experience in gathering and interpreting business needs and translating them into functional and technical requirements.
 - Powerful data visualizations and storytelling experience using software such as PowerBI, Tableau, Domo with a very high level of competence.
 - Evidence of having developed and implemented compelling BI solutions as well as experience of Service design and UX design.
 - An awareness of data science / ML and AI would be extremely advantageous.
 - Excellent people management and development skills.
 - Excellent communication skills, able to build strong business relationships with key stakeholders.
 - Project management experience.
 - Significant experience of web analytics tools.
 - Be highly numerate, with a relevant degree and financial services industry experience.

If you believe you have the skills and experience for this role, we'd be interested to hear from you.

Apply by sending your CV and any other supporting documents to **HR@blackfinch.co.uk**.

If you require any further information about this role, we're here to help, contact us on 01452 717070.

Our Values

At Blackfinch we're working to make a difference in the world. We partner with advisers to meet client and business aims. Inspired by the work of Charles Darwin, we're named after one of Darwin's finches, which influenced his theories of evolution.

Our values of 'adapt', 'evolve' and 'thrive' run through everything we do. We continually adapt to changing markets, providing evolved products so that our customers can thrive. These values inform our work as an ESG investor, working towards a more sustainable future.



Offering a supportive environment, championing continuing professional development and sponsoring staff for qualifications.



One of the friendliest businesses in financial services, supporting our people, customers and investee companies.



Providing opportunities to progress plus to take up benefits, and to get involved in sponsorship and charity work
