

Blackfinch Group

Business Continuity and Disaster Recovery Summary

Blackfinch has developed a Business Continuity and Disaster Recovery Policy which detail how we will respond to significant disruptions in our business. Since the timing and impact of disasters and disruptions is unpredictable, we will have to be flexible in responding to actual events as they occur.

Our business continuity and disaster recovery policy is designed to permit our firm to resume operations as quickly as possible, considering the scope and severity of the disruption. Our intention is to recover and resume business operations quickly while safeguarding our employees and property and complying with internal controls and regulatory requirements.

Our business continuity and disaster recovery policy address: data backup and recovery; email communication and telephony recovery; all critical processes and systems; financial and operational processes; alternate physical locations for employees; regulatory reporting and assuring we are able continue our business activities.

In the event of a significant business disruption affecting Blackfinch at its Gloucester office of 1350-1360 Montpellier Court, Gloucester Business Park, Gloucester, GL3 4AH, we will move staff to our alternate site. If all staff are unable to work from the alternative site, then staff can work from home.

Blackfinch backs up all our important records to multiple data centres and in the event that one of these services become unavailable, those systems can be uploaded and set to run from another working service.

While each emergency situation poses varying problems based on factors, such as time of day and the nature and severity of the disruption, Blackfinch's objective is to restore its own operations and be able to complete existing transactions and accept new transactions within 24 hours. Your applications and requests could be delayed during this time. If you have questions about our business continuity and disaster recovery policy, you can contact us.